

Swiss Medical Hungary Zrt. General Terms and Conditions for the Provision of Outpatient Specialist Care

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These General Terms and Conditions (hereinafter: GTC) contain the provisions that apply to the individual contracts concluded between Swiss Medical Hungary Zrt. and its Customers for the provision of outpatient specialist healthcare services.

1. INTERPRETATIVE PROVISIONS

For the purposes of these Terms and Conditions:

1. Service Provider: the Company providing medical, healthcare and other related services to Customers; Swiss Medical Hungary Zrt. (registered office: 1123 Budapest, Táltos utca 15/B.; company registration number: 01-10-046809; tax number: 22989143-2-43; bank account number: Raiffeisen Bank Zrt.; 12020407-01579618-00200001; website: www.swissclinic.hu).
2. Client: a private individual who, on the basis of a Service Agreement concluded with the Service Provider, uses outpatient healthcare services and is obliged to pay a service fee to the Service Provider.
3. Outpatient specialist care: one-off or occasional healthcare provided by a specialist on the recommendation of the doctor providing the Client's ongoing care or at the Client's request, as well as ongoing specialist care in the case of chronic illnesses that do not require inpatient care.
4. Fee payer: in the basic case, the Customer; or a third party who qualifies as a Customer under these GTC, is specified in the Service Agreement, and undertakes to pay the fee, who is obliged to pay the Service Fee on behalf of the Customer on the basis of their legal relationship with the Customer.
5. Parties: for the purposes of these Terms and Conditions, the Service Provider and the Customer.
6. Service Agreement: an individual agreement concluded between the Service Provider and the Customer under the terms and conditions set out in these GTC.
7. Service Fee: the fee payable by the Customer to the Service Provider as consideration for the medical, health and other related services provided to the Customer. The Service Provider shall publish the current Service Fee Schedule and the Service Fee Advance payable at the time of booking on its website; detailed rules regarding the payment and due date of the Service Fee and the consequences of failure to pay the fee are set out in these GTC.

2. SCOPE AND AMENDMENT OF THE GENERAL TERMS AND CONDITIONS AND RELEVANT LEGISLATION

1. The scope of these GTC covers the legal relationship between the Service Provider and the Customer and sets out the conditions for the provision of outpatient specialist care.
2. Based on these GTC, the Service Agreement shall enter into force at the time when the Customer makes an appointment with the Service Provider with the intention of using outpatient specialist care.
3. The Service Provider informs the Customer, and the Customer acknowledges, that the Service Provider is entitled to unilaterally amend these GTC. In the event of an amendment to the GTC, the Service Provider shall publish the changes on its website 30 (thirty) days prior to the amendment taking effect, together with a notice to that effect.
4. The Service Provider shall make the currently effective GTC available to the Customer on its website in a manner that allows the Customer to store the GTC and retrieve it at any time in the future with unchanged content.
5. In matters not regulated in these GTC, Hungarian law and Act V of 2013 on the Civil Code, Act CLIV of 1997 on healthcare, Act XLVII of 1997 on the processing and protection of healthcare and related personal data, Decree 33/1998. (VI.24.) NM on the healthcare profession, Decree 4/2000. (II. 25.) EüM on the activities of general practitioners, paediatricians and dentists, and the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (27 April 2016) on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, as well as professional guidelines, rules published in methodological guidelines and, in the absence thereof, professional requirements published in the professional literature shall be applied accordingly.

3. CONCLUSION OF THE SERVICE AGREEMENT

1. The outpatient specialist care service relationship between the Client and the Service Provider, which is the subject of these GTC, shall be established in writing or by conduct implying the conclusion of a Service Contract. For the purposes of these GTC, booking an appointment shall be considered conduct implying the conclusion of a contract, with the individual contract entering into force at the time of booking.
2. The Client concludes the Service Agreement with knowledge of these GTC and with reference to them, In view of this, the Parties expressly agree that these GTC form an integral part of the Service Agreement concluded between them,



and that the legal declarations of the Parties set out in a separate document together contain the mutual and unanimous expression of will of the Parties. If the individual contract is concluded by conduct implying acceptance, the Service Provider shall inform the Customer of the existence of the GTC and where its text is available. By ordering the service, the Customer acknowledges that the provisions of the GTC are binding on them and acknowledges that the Service Provider provides its service on this basis.

4. RIGHTS AND OBLIGATIONS OF THE SERVICE PROVIDER

1. The Service Provider undertakes to create and continuously ensure, to the best of its knowledge and expertise, the personnel and material conditions necessary for the provision of outpatient specialist care to the Customer, as specified in the relevant health care legislation, and to take all necessary measures to ensure proper operation.
2. The Service Provider undertakes to provide outpatient specialist care using its own healthcare staff and Contracted Partners at the clinics listed on the Service Provider's website under the menu item Introduction / Our Clinics / Featured Care Locations. The Service Provider also publishes the opening hours of the clinics on its website and undertakes to receive the Customer at the above clinics on the basis of prior appointment and to provide outpatient specialist care for a service fee.
3. The Customer acknowledges and expressly agrees that the Service Provider may use Contracted Partners to perform the services it provides, for which the Service Provider shall be liable to the Customer as if it had performed the services itself. Furthermore, with regard to the use of Contracted Partners, the Service Provider declares that its services also include mediated healthcare services, in which case the Service Provider undertakes to organise the provision of healthcare services within its own organisational unit.
4. The Service Provider undertakes to hold a valid licence and liability insurance for the provision of outpatient specialist care, and to ensure that the procedures, technology and equipment used by it in the performance of its services comply in all respects with the applicable laws and regulations, and that the Contracting Parties hold all the necessary official licences. and the equipment provided and used by it for the performance of the service comply in all respects with the applicable laws and regulations, and that the Contracted Partners have all the official licences and professional knowledge necessary for the performance of the activities covered by this legal relationship in accordance with the professional rules.
5. The Service Provider shall ensure the personnel and material conditions necessary for the performance of outpatient specialist care; it shall also ensure that the personnel and material conditions necessary for performance are maintained in a suitable condition throughout the duration of the legal relationship and, if necessary, shall ensure that the equipment is replaced or replenished.
6. The Service Provider shall perform its activities in accordance with the relevant professional and ethical rules, guidelines, protocols and regulations, with the care expected of those involved in healthcare.
7. The Service Provider shall also be entitled to refuse to provide outpatient specialist care if the care requested by the Client is contrary to its moral convictions, conscience or religious beliefs; seriously violates their obligation to cooperate [Section 26 of the Health Care Act], including, in particular, compliance with provisions relating to medical treatment and payment of service fees, or behaves in an offensive or threatening manner towards the Service Provider or its Contracted Partner; their behaviour endangers the life or physical integrity of the Service Provider or its Contracted Partner.
8. In the case of outpatient specialist care, the Service Provider shall limit the amount of compensation for damages arising from a breach of contract due to negligence to the amount paid by the Customer (Fee Payer) to the Service Provider during the term of the service, which limitation shall be acknowledged by the Customer.

5. RIGHTS AND OBLIGATIONS OF THE CUSTOMER

1. The Customer is entitled to receive outpatient specialist care from the Service Provider at the clinics listed under the "Featured Care Locations" menu item on the Service Provider's website. The Service Provider publishes its current list of service fees on its website.
2. When using outpatient specialist care, the Client is entitled to the right to information and self-determination, within the framework of which they have the right to participate in decisions concerning their examination and treatment, and to give their informed consent to medical intervention, free from deception, threats and coercion, based on adequate information. Given that the booking of the service presupposes the Customer's consent, if the Customer refuses to consent to the examination during the care, the Service Provider shall be entitled to the service fee. The Client is entitled to receive information tailored to their individual needs, in accordance with the provisions of the Health Care Act. The Service Provider notes that it may provide the information to the Client either verbally or in writing, at its own discretion. The Service Provider provides the information in Hungarian or, where justified, in English. If, at the Customer's request, an interpreter or sign language interpreter is used to provide the information, the Customer shall be responsible for selecting and commissioning this person, and shall bear the fees and costs thereof. The Service Provider shall not be liable for the conduct and activities of the interpreter. By signing the medical documentation prepared for each examination performed and handed over to them, or by signing the invoice, the Client acknowledges that they have received the appropriate and satisfactory information they requested from the Service Provider or the person acting on its behalf.
3. A Client with legal capacity may waive the right to information, unless the nature of their illness must be known in



order will be considered to be for the health of others. If the intervention is initiated by the Client and is not for therapeutic purposes, the waiver of information shall only be valid in writing.

4. The Parties agree and the Client expressly acknowledges that during the outpatient specialist care provided by the Service Provider, the Client gives his/her consent to the given examination or treatment – not including invasive procedures – verbally or by implied conduct; It shall be deemed to be implied consent if the Client undergoes the given examination or treatment. In the case of invasive procedures, the Client's written consent or, if he/she is unable to do so, a statement made verbally or in another manner in the presence of two witnesses is required. If the Client refuses to undergo an examination or treatment, they are obliged to inform the Service Provider in writing by means of a handwritten and signed note on the outpatient form recording the patient's examination. The Client may only refuse any treatment which, if not provided, would be likely to result in serious or permanent damage to his/her health, in a public document or in a private document of full probative force, or, if he/she is unable to write, in the presence of two witnesses. In the latter case, the refusal must be recorded in the medical documentation, which shall be authenticated by the signatures of the witnesses. For the purposes of these GTC, muscular injections, intravenous infusions, dental procedures not involving tooth extraction, and sampling from body cavities (not using needles) shall not be considered invasive procedures.
5. The Customer has the right to access the data contained in their medical records and to request information about their medical data, provided that the Service Provider has the medical records and the Customer has the data contained therein. The Client acknowledges that, in accordance with the rules of the medical profession, the evaluation of laboratory results indicated during the treatment may take place on a separate occasion, together with a discussion of further steps, examinations and treatment. The results can be evaluated both by e-mail and by telephone, however, these evaluations are also chargeable services and are of limited value in the absence of a personal appearance. The fee for the evaluation is not included in the service fee. If the Client does not request an evaluation, they acknowledge that the Service Provider does not check or record the results and is therefore not obliged to notice any serious, health-threatening abnormalities, and the Service Provider cannot be held liable for any damage to the Client's health in such cases. The Customer may request a written copy of the results in accordance with the applicable data protection laws, in particular the rules of the Eüak. The Customer shall bear any costs incurred in preparing and sending the copy in advance. The Service Provider excludes all liability in connection with the failure to resend the findings.
6. The Client is obliged to pay the Service Fee to the Service Provider in full when it becomes due, and in this regard acknowledges that in the event of failure to pay or delay in paying the Service Fee, the Service Provider is entitled to refuse to provide outpatient specialist care. The Customer also acknowledges that if they fail to pay the fee for the laboratory test or imaging examination ordered by them when due, the Service Provider shall be entitled to destroy the sample or result without prior notice to the Customer at the earliest on the 3rd (third) working day after the due date of the invoice, without prior notice to the Customer. The Service Provider excludes all liability in connection with the destruction of the sample or result in accordance with this clause.
7. When using outpatient specialist care, the Customer is obliged to comply with the relevant legislation and the Service Provider's operating rules, and shall respect the rights of other patients when exercising their rights, and shall not infringe upon the statutory rights of the Service Provider, its Contracted Partners, or other healthcare professionals acting on behalf of the Service Provider. The Customer acknowledges that any patient complaints related to healthcare must be addressed to the Service Provider's Customer Service in accordance with the Service Provider's complaint handling policy. If, prior to submitting a patient complaint on any communication platform or in parallel with its investigation, the Customer makes false statements, spreads rumours or misrepresents the facts in a manner that damages the Service Provider's reputation, the Service Provider shall be entitled to refuse to provide further care to the Customer.
8. In order to receive outpatient specialist care, the Customer must present a valid identity document to the person appointed by the Service Provider during patient admission (e.g. identity card, passport, driving licence). The Client acknowledges that if they refuse to provide proof of identity, the Service Provider will refuse to provide outpatient specialist care.
9. The Client acknowledges that the Service Provider shall not be liable for any theft or damage to valuables left unattended by the Client in the Service Provider's clinics, which are institutions open to the public.
10. The Client has the right to have only those persons present during their examination and treatment whose participation is necessary for the provision of care, and to have their examination and treatment take place in such circumstances that others cannot see or hear them without their consent. The Client acknowledges that no more than one accompanying person may be present during their examination and medical treatment. The Client acknowledges that the Service Provider's current medical director (a qualified specialist bound by confidentiality) may, without prior permission, inspect any of their findings for professional quality assurance purposes, consult with the specialist providing the care, and, in agreement with the latter, order changes to the direction of the examinations and medical treatment in the interests of the Client's recovery.
11. The Client uses the Service Provider's services based on their own individual decision, and by entering into the contract, the Client acknowledges that all medical procedures and treatments carry risks, and that any risks for which the doctor cannot be held responsible must be borne by the patient. The Client is also aware that the course and duration of recovery may vary from patient to patient or may differ from the average. The Service Provider shall not be liable for any consequences arising from the Customer's breach of its obligations under the Service Agreement, or failure to comply with the instructions of doctors and other healthcare professionals regarding recovery or medical treatment, fails to take the prescribed medication or does not take it in accordance with the doctor's prescription, or does not apply the prescribed therapy in accordance with the doctor's prescription; and for using additional therapy from another provider in addition to the prescribed therapy and failing to inform the Service Provider's doctor in detail, who was therefore unable to assess the possibility of interactions and side effects. The Customer also acknowledges



that if they start up or delay the prescribed course of treatment, they jeopardise the effectiveness of the treatment. The Service Provider may note any breach of the obligation to cooperate with the course of treatment in the Customer's medical records. The Service Provider shall not be liable for any damages attributable to the Client arising from the failure to undergo or delay in undergoing the series of treatments. The Client also acknowledges that if samples have been taken for the purpose of examination(s) but the Client does not report for the results in the period following the sampling until the expected time of completion of the results, the Service Provider shall not be liable for any damage to health resulting from the failure to undergo therapy. In all other respects, the Service Provider shall do everything that can be expected of it to ensure that the care provided complies with the provisions of the law or other professional rules, in particular professional guidelines reflecting the current state of science and based on evidence, and, in the absence thereof, professional recommendations based on well-founded, widely accepted professional literature or professional consensus, and to ensure that its services can be provided in a professionally effective manner through the optimal use of available resources.

12. The Client shall, to the extent permitted by their state of health, cooperate with the Service Provider to the best of their ability and knowledge as follows: provide information to the extent necessary for the diagnosis, preparation of an appropriate treatment plan and performance of interventions; to provide detailed information about their condition, complaints and past, current and planned future treatments elsewhere, including all information about medications taken and allergies known to the patient, without being asked; to provide information about anything related to their illness that may endanger the life or physical integrity of others, in particular infectious diseases and illnesses and conditions that exclude them from performing their occupation, and in particular to provide information about infectious diseases, including but not limited to HIV, HBV, HCV, coronavirus, etc.; to provide information about any previous legal declarations made by them concerning healthcare; to comply with the provisions received in connection with their medical treatment; to provide credible proof of their personal data as required by law.
13. The Client acknowledges that the Service Provider is only entitled to prescribe medication (write a prescription) after a relevant specialist examination has been carried out, and that the prescription must necessarily be preceded by a specialist examination, the cost of which must be paid by the Client if they wish to obtain a prescription. The Customer acknowledges and accepts that they may only request a follow-up examination if they visit their attending physician with the same problem within three months. Outside of this three-month period or in the case of a different problem, they may be scheduled for an initial specialist examination.
14. The Client acknowledges that it is prohibited to bring live firearms, explosives, flammable materials or stabbing weapons into the Service Provider's clinics. The Customer also acknowledges that if they violate this rule, they may be removed from the clinic, even with the assistance of the police, in which case the Service Provider shall not be liable for any damages, including full or partial reimbursement of the service fee. Littering and smoking are also prohibited in the clinics, and the Customer may not behave in a threatening or abusive manner towards the Service Provider's staff. In the event of a breach of these provisions, the Service Provider shall be entitled to exclude the Customer from using the service, without any liability for damages.
15. If the Customer considers that their complaint should be referred to a specialist, they should do so as soon as possible. In cases requiring immediate care, call the ambulance on 112 or 104, or the central emergency service on 1830, or go to the emergency room immediately!

6. SERVICE FEE

1. The Parties agree that the Client shall pay the Service Provider a service fee in consideration for the outpatient specialist care provided by the Service Provider. The service fee includes all costs incurred by the Service Provider in connection with medical, health and other related services. The Client (or Fee Payer) shall pay the Service Fee in cash, by bank card or health insurance card against an invoice issued by the Service Provider in accordance with accounting regulations. In the event of late payment, the Service Provider shall be entitled to charge default interest from the date of default, which shall be 6 percentage points above the central bank base rate applicable on the first day of the calendar half-year affected by the delay in the case of private individuals paying the Fee, and the interest rate specified in Section 6:155 of the Civil Code, provided that, if the conditions are met, the Service Provider shall also be entitled to charge a flat-rate collection fee.
2. The Service Provider shall publish the current fees for the Service and the Service Fee Schedule on its website. The Service Provider shall be entitled to unilaterally modify the Service Fee at any time by notifying Customers thereof via a notice published on its website or via an electronic newsletter. The Service Provider may offer discounts on its fees to Customers, but discounts offered to Customers cannot be combined, i.e. the Customer is entitled to use one discount when using the service.
3. The service fee is payable in cash, by bank card or health insurance card against an invoice issued by the Service Provider at the time of service provision. If the Customer (or the Fee Payer) fails to pay the treatment fee by the due date specified in the invoice, the Service Provider shall be entitled to refuse to provide outpatient specialist care to the Customer, in addition to enforcing the arrears. Even if the Service Fee is paid later, the Service Provider may decide not to provide outpatient specialist care to the Customer who was previously in arrears, or to provide it only if the full Service Fee is paid in advance.
4. The Parties agree that they may determine the schedule for payment of the Service Fee differently from the provisions of this chapter. In this case, the specific rules of performance shall be set out in the Service Agreement or a separate written agreement between the Parties, provided that in the event of any discrepancy between the provisions of these GTC and the Service Agreement or the written agreement between the Parties, the Parties shall



apply. The fees set out in the Service Agreement or the written agreement between the Parties, given their special nature. The Service Provider shall have no obligation to provide services and reserves the right not to give the Customer an appointment for the next service.

5. The Customer acknowledges and expressly and irrevocably agrees that they may not change or cancel their appointment, taking into account the associated discounts. The Customer expressly acknowledges that if they do not show up for the examination, even for reasons not attributable to them, the Service Provider shall be entitled, without further notice, to the advance payment and/or instalment of the service fee for the outpatient specialist care not used by the Customer, and the Customer or the Fee Payer shall not be entitled to reclaim it.
6. If the Service Provider cancels the pre-arranged appointment, it shall be obliged to offer the Customer another appointment that is convenient for them, provided that the Service Provider fulfils this obligation by providing a specialist in the field corresponding to the original booking. If the Service Provider is unable to offer a new date within 30 days of the cancelled date, the Customer may withdraw from the Contract, in which case the Service Fee paid in advance by the Customer shall be refunded, but the Service Provider shall have no further obligations. In the event of a health or other emergency, the Service Provider shall not be obliged to provide the booked service, provided that it informs the Customer of the cancellation of the service within a reasonable time and offers a new date. If the Customer accepts the proposed date, the Service Provider shall not be obliged to refund the prepaid Service Fee. If the Customer does not accept the new date offered due to the cancellation caused by the emergency, they may withdraw from the contract, in which case the advance payment for the Service shall be refunded, but the Service Provider shall have no further obligations. The Customer acknowledges that a remote medical consultation does not in any way replace a physical examination by a doctor and does not allow a diagnosis to be made. Therapeutic recommendations and modifications in the form of remote medical consultations can only be given in previously diagnosed cases, if medically justified. The Client acknowledges that remote medical consultation does not in any way replace a physical medical examination and does not enable a diagnosis to be made. Therapeutic recommendations and modifications in the form of remote medical consultation can only be given in previously diagnosed cases, if medically justified.
7. The Client expressly acknowledges that if they book a telephone consultation – the full amount of which must be paid in advance – and the consultation does not take place for any reason, even if it is not attributable to the Client, the full fee paid for the consultation shall be retained by the Service Provider without further notice, and the Client or the Fee Payer shall not be entitled to claim a refund.
8. The Client expressly acknowledges that in the case of a pre-booked examination or treatment, the Service Provider is not obliged to commence the treatment or examination if the Client arrives more than 30% late for the appointment and their treatment jeopardises the treatment of subsequent patients with appointments.
9. The Service Provider is entitled to pass on to the Customer the costs associated with issuing any subsequent documents requested by the Customer (e.g. subsequent issuance of findings, issuance of the insurer's so-called "claim form"), which costs the Customer is obliged to pay at the latest upon receipt of the documents.

7. DATA PROCESSING, CONFIDENTIALITY

1. The Service Provider's detailed data processing information regarding the provision of services is available at <https://swissclinic.hu/adatkezelesi-tajekoztato/>.
2. Considering that the Service Provider is obliged to transfer health data to the Electronic Health Service Space (EESZT), the Service Provider provides the following information to the Customer regarding the right to self-determination in relation to health data. Health self-determination is a citizen's right and responsibility. In order to protect personal data, the EESZT system allows all citizens to control access to their data stored in the EESZT. The possibility of digital self-determination is made possible by the provisions of Act XLVII of 1997 on the processing and protection of health and related personal data, as amended by Act CCXXIV of 2015. The Customer has the option to set access restrictions on the visibility of their health data managed by the EESZT, and within this framework, to regulate which health data can be viewed by their treating physician(s) and to continuously monitor who has requested access to their data. With careful settings, you can tailor the use of the system to your own needs.
3. The Customer acknowledges the Service Provider's information that, due to the data reporting obligation related to EESZT, the Customer must prove their social security identification number and identity with a document (social security card or European health insurance card) or a photo ID suitable for personal identification (ID card, passport, driving licence).

8. MISCELLANEOUS PROVISIONS

1. Complaints from patients regarding healthcare services shall be handled by the designated complaint handling officer in accordance with the Complaint Handling Policy. The Service Provider's Customer Service Department will only accept complaints related to healthcare services from the Customer or their authorised representative in writing, accompanied by the invoice received for the healthcare service, within six months of the date of the service that is the subject of the complaint.
2. The Customer shall submit their complaint in writing by email to hello@swissclinic.hu. The Service Provider shall



assess the complaint within 30 days in accordance with its own Complaints Handling Policy and notify the Customer of the outcome in writing. If the Customer does not accept the first response to the complaint, the Service Provider shall send a second response to the Customer within a further 30 days. After the second response, the Service Provider shall not be obliged to further handle the Customer's complaint, but may, at its own discretion, continue the complaint handling procedure and offer compensation for an amicable settlement, but shall not be obliged to do so. The Customer expressly acknowledges that the Service Provider may use artificial intelligence to handle complaints.

3. In their cooperation, the Parties shall act in accordance with the requirements of good faith and fairness, keeping each other mutually informed. Any legal dispute arising from or in connection with the Service Agreement (in relation to its breach, termination, validity or interpretation) shall be resolved by the Parties primarily by amicable means, in a spirit of good faith and fair cooperation, through direct negotiations between them. In doing so, the Parties shall give preference to the amicable settlement of the legal dispute and agree that, following a written request by either Party to the other Party, they shall conduct a conciliation procedure within 15 (fifteen) days of receipt of the request, provided that the Service Provider's complaint handling procedure has not been successful.
4. If the conciliation negotiations do not lead to a result within 60 (sixty) days of the dispute arising, the Customer, dissatisfied with the outcome of the complaint handling, may initiate further proceedings in accordance with their rights under the law: they may also contact a patient rights representative, whose contact details can be found in Annex 1 to these GTC. They may also contact the competent conciliation body at their place of residence or place of stay. The website of the conciliation bodies is: <http://www.bekeltetes.hu>. The website provides the location, telephone and internet contact details, and postal address of the conciliation body for your place of residence or stay. You may also contact the consumer protection authority of the district office with jurisdiction over your place of residence. The Parties also agree that any disputes between them shall be settled by the court with territorial jurisdiction.

Appendix 1:

Contact details of patient rights representatives:

Legal protection Region District	Legal representative County Area	District	Imi	E-mail / Telephone	Reception Hours
Bérczi Ildikó Betegjog IV. area IV. and	Central region	Budapest Magyarors st district, Budapest st XIII district, Hospital, Károlyi Hospital Pest C o u n t y : Dunakeszi, Váci, Szobi districts	Budapest Magyarors st XIII. districts Honvéd Hospital, Nyíró Gyula Pest Hospital, Károlyi Hospital Pest C o u n t y : Dunakeszi, Váci, Szobi districts	ildiko.berczi@ijsz.bm.gov.hu +36 20 489 9506	
Bizderin South Patient rights and Dr. entire area		Somogy Somogy County Transdanubia		zsuzsanna.tamuly.bizderine@ijsz.bm.gov.hu	
Támuly Zsuzsa nna	region, Central Transdanubia region Balatonfüred,	Veszprém m	Veszprém County a r e a : A j k a i , Tapolcai districts	.bm.gov.hu +36 20 4899 569	
Dr. Patient rights Barany Moson	Nyugat- entire area	Győr Transdanubia	Vas County	roland.baranyai@ijsz.bm.gov.hu	
ai Roland	region	Sopron, Vas Zala	Zala County entire area, Győr-Moson- Sopron County: Sopron District	+36 20 4899 567	
Dr. Patient rights Borbély Moson	Central Esztergom	Győr Transdanubia	Komárom-	emoke.borbely@ijsz.bm.gov.hu	
Emőke	region, Western	Sopron Komárom	county: Kisbér,	+36 20 4899554	



SWISS CLINIC
• MEDICAL SERVICES COMPANY •
Komáromi, region

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Eszterg Oroszlány, om
Tatabánya,

			Tatai districts in Győr-Moson-Sopron county: Csornai, Győri, Kapuvári, Mosonmagyaróvári, Pannonhalmi, Téti districts			
Dr	Southern Great Plain	Békés,	Békés County	Patient rights		
Daróczy Linda	region	Jász-Nagykun Szolnok	entire area Jász-Nagykun - Szolnok County area: Mezőtúr district	linda.daroczy@ijsz.bm.gov.hu	+36 20 4899 563	
Dr. White	South Transdanubia	Baranya	Baranya County entire area	Patient rights hajnalka.feher@ijsz.bm.gov.hu		
Hajnalka	region				+36 20 4899 533	
Dr	Central	Budapest	Budapest	Patient rights		
Hóbor	Hungary	st XI	area:	sara.hobor@ijsz.bm.gov.hu		
Sára	region	district, Budapest st XII	XIX; XX; XXI; XXIII; districts en		+36303798373	
		district, Budapest st XI	Pest County area: Aszód, Gödöllő, Gyál, Szentendre, Vecsés districts			
Dr. Katona	North Magyarors	Borsod-Abaúj-	Borsod-Abaúj-Zemplén	Patient rights kornelia.katona@ijsz.bm.gov.hu		

Kornéli region Zemplén county: +36 20 4899 542
a

n Edelény, Encs,
Gönc,
Kazincbarcika,
Mezőcsát,
Mezőkövesd,
Miskolc, Ózd,
P u t n o k ,
S z e r e n c s ,
S z i k s z ó ,
Tiszaújváros,

Tokaj districts

Dr. Southern Great Plain
Csongrá Csongrád- Patient rights

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Dr. Southern Great Plain Bács-
Bács-Kiskun Kristóf Betegjog
region Kiskun county total

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Dr Central Budapest Budapest
Patient rights Lengyel Hungary VIII. area:

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district, MAZSIHISZ
Budapes Hospital of Love
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XVI

			Hospital and			
			branches			
			South Pest Central Hospital			
			institutions			
			(Szent László			
			Hospital, Szent			
			István Hospital,			
			Merényi			
			Gusztáv Hospital			
			and Jahn Ferenc			
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			Rehabilitation			
			Hospital)			
			Oltalom Hospital			
			Semmelweis			
			University:			
			Internal Medicine			
			and Haematology			
			Clinic, Dermatology			
			and			

			Dermatological Oncology Clinic, Dental and Oral Surgery Teaching Institute , Ophthalmology Clinic, Obstetrics and Gynaecology Clinic – Baross Street and Üllői Road departments, Transplantation and Surgery Department (Surgery , Transplantation a n d Gastroenterology Clinic, No. I. Pathology and Experimental Cancer Research Institute , Conservative Dentistry Clinic, Maxillofacial Surgery and Dentistry Clinic, Periodontology Clinic, Oral Diagnostics Department, Prosthodontics Clinic, Paediatric Dentistry and Orthodontics Clinic			
D r . Mina	Central	Budapest	Budapest	Patient Rights		
András	Hungary	st V	area: V; VI;		andras.mina@ijsz.bm.gov.hu	
	region	district, Budapest	VII; XVII; XVIII. districts		+36 20 4899 577	
		st VI district,	Bajcsy- Zsilinszky			

Budapest Hospital and
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District	st VII.	Outpatient Clinic;		
	district,	Péterfy Hospital -		
	Budapest	Outpatient clinic;		
	st X.	National		
	district,	Traumatology		
	Budapest	Institute;		
	st XVII.	District		
	District,	Observer and		
	Budapest	Mental Health		
	st XVIII.	Institute;		
			in Budapest District VIII	
			EXCLUSIVELY:	
			Szent Rókus Hospital and its Institutions;	
			Semmelweis University : Anaesthesiology and Inten	

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			Department, Oncology Department (Internal Medicine and Oncology Clinic) , Orthopaedic Clinic, No. II. Pathology Institute , Psychiatry and Psychotherapy Clinic , Pulmonology Clinic, Surgery, Transplantation a n d Gastroenterology Clinic. Emergency Medicine Clinic, Semmelweis University Outpatient Clinic, Urology Clinic, Medical Imaging Clinic, Minimally Invasive and One- Day Surgery Clinic, Institute of Forensic and Insurance Medicine , Geriatric Clinic and Nursing Science Centre			
Pál Heim		Patient Rights				
National			aniko.erhardtne@ijsz.bm.gov.hu			
Paediatrics			+36 20 4899 525			
Institute;						
Hungarian						
Erhardt	Central					
Hungary	Region Dr.					
Anikó Gachály						

			Reformed Church Bethesda Children's Hospital; Semmelweis University: Paediatric Clinic No. I, Paediatric Clinic No. II, North-Central Buda Centre New St. John's Hospital and Outpatient Clinic - paediatric care			
Count	Central	Fejér	Fejér County	Patient rights		
Andrea	Transdanubia	Veszprém	entire area		andrea.grof@ijsz.bm.gov.hu	
	region	m	Veszprém		+36 20 4899 592	
	Western		county:			
	Transdanubia		Balatonalmádi,			
	region		Devecseri,			
			Pápai, Sümegi,			
			Várpalota,			
			Veszprém, Zirc			
			districts			
Ivonyiné	Central	Budapest	Budapest	Patient rights		
Dr	Hungary	st I.	Field:		julianna.munk@ijsz.bm.gov.hu	
Work	region	district,	I., II., III., XII.		+36 20 489 9520	
Julianna		Budapest	districts			
the		st II.	Szent Margit			
		district,	Hospital,			
		Budapest	National			
		st III	Rheumatology			
		District,	and			
		Budapest	Physiotherapy			
		st XII	Institute;			
		.	Patient Care			

District

Order of Mercy;

North-Central

Buda Centre New
St. John's
Hospital and
Outpatient Clinic -
adult care and
location: SE
Kútvölgyi

			Clinical Complex; Semmelweis University; Városmajor Heart and Vascular Clinic; Hungarian Hospice Foundation, Humanitarian Foundation Alcohol and Drug Rehabilitation Institute, St. Francis Hospital, Vadask Foundation			
			Children's Mental Health Institutions			
Brigit ta Káva si	South Transd anubia Region	Tolna	Entire territory of Tolna County	Patient rights		
Köles zné	North ern Grea t Plain	Jász- Nagy ku	In Pest County:	Patient rights		
Hanák Gabriell a	region, Central Magyarors Zág region	n- Szolnok , Pest	Ceglédi, Dabasi, Monori, Nagykát , Nagykőrös, districts Jász-Nagykun- Szolnok County area: Jászberény, Jászapáti, Szolnok,			

			Törökszentmiklós	
			districts	
Péter Kristóf	North ern Great Plain	Hajdú - Bihar ,	Entire Hajdú - Bihar County	Patient rights
	region	Jász-	area	
		Nagyku	Jász-Nagykun-	
		n-	Szolnok County	
		Szolnok	area:	
			Karcagi,	
			Kunhegyes,	
			Tiszafüred	

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peter.kristof@ijsz.bm.gov.hu

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Megléc zné	Central Transdan ubia	Budapes t st XI	districts Budapest area:	Patient rights		
	region	district, Budape st st XXII. District, Komáro m m - Eszte rgom om, Pest	ONLY: National Medical Rehabilitation Institute, National Korányi Pulmonology Institute, National Oncology Institute, Buda Health Centre nt Ltd. institutions in Pest County Budakeszi, Érd, Pilisvörösvár ári, Ráckeve, Szigetszentmikl ósi districts Komárom- Esztergom county area:			
			Esztergom district Simmelweis University: Chest Surgeon Clinic National			

			Oncology Institute	
Ombódi	Northern	Borsod-	Szabolcs- rights	Patient
Zsuzsa	G r e a t Plain	Abaúj-	Szatmár Bereg	
	region, Northern	Zemplén, n,	county total area	
	Hungary region	Szabolcs- Szatmár	Borsod-Abaúj-Zemplén County	
		-Bereg	area:	
				maria.ocsenas@ijsz.bm.gov.hu
Ocsenák	region,	district,	XI. , XXII.	+36 20 4899 658
and Mária	Central	Budapest	districts	
	Hungary	st XII	XII. district	

zsuzsa.ombodi@ijsz.bm.gov.hu

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Szécsi n é	North Magyaror s	Heves, Nógrád	Heves County ospatak, Sátorajaujhely, Cigánd districts	Patient rights	Sár <u>marta.szecsine@ijsz.bm.gov.hu</u>	
Fazeka a n d Márta	region, Central Hungary region		Nógrád County entire area		+36 20 4899 539	

Source: <https://www.ijsz.hu/kepviselok1.html>

