

General Terms and Conditions of the Customer Card Service of Swiss Medical Services Kft.

SWISS Medical Services Kft.

Phone: +36-1-225-0566 | Fax: +36-1-225-0567
info@swissclinic.hu
www.swissclinic.hu

Table of contents

1	INTERPRETIVE PROVISIONS	3
2	THE SCOPE, MODIFICATION, AND APPLICABLE LAWS OF THE GENERAL TERMS AND CONDITIONS	4
3	THE CONCLUSION OF THE SERVICE CONTRACT	5
4	RIGHTS AND OBLIGATIONS OF THE SERVICE PROVIDER	6
5	RIGHTS AND OBLIGATIONS OF THE CUSTOMER	7
6	SERVICE FEE	9
7	DATA MANAGEMENT, CONFIDENTIALITY	12
8	DURATION AND TERMINATION OF THE SERVICE CONTRACT	15
9	MISCELLANEOUS PROVISIONS.....	16
10	APPENDIX.....	17
	SILVER CARD CONTENT	18
	GOLD CARD CONTENT	19
	PLATINUM CARD CONTENT.....	22
11	ANNEXES.....	27

These General Terms and Conditions (hereinafter: GTC) contain the provisions applicable to the Service Contract between the Service Provider and the Customers for the customer card service of **Swiss Medical Services Healthcare Provider Limited Liability Company**.

1 INTERPRETIVE PROVISIONS

For the purposes of these Terms and Conditions:

- a) **Service Provider:** a Company providing medical, healthcare and other related services to Customers; **Swiss Medical Services Healthcare Provider Limited Liability Company** (registered office: 1092 Budapest, Kinizsi utca 22. földszint 4; company registration number: 01-09-561648; tax number: 12171864-2-43; bank account number: Raiffeisen Bank Zrt. 12010240-01416730-00100005; website: www.swissclinic.hu).
- b) **Contracted Partner:** a third party that is classified as a Service Provider for the purposes of this GTC, provided on the Service Provider's website, who/which acts as an intermediary in the activities of the Service Provider on the basis of a service or other work relationship with the Service Provider for the provision of medical-health services. The Contracted Partner shall participate only in the provision of the care or ensuring the conditions, and is not entitled to make a legal declaration concerning the contractual obligation on behalf of the Service Provider.
- c) **Customer:** an individual, individual entrepreneur, legal entity or non-legal entity, who/which, on the basis of the Service Contract concluded with the Service Provider, uses the customer card medical-healthcare service for itself or a third party specified in the Confidential Annex to the Service Contract, and is obliged to pay a Service Fee to the Service Provider.
- d) **Payer:** by default, the Customer; or such third party classified as a Customer for the purposes of this GTC, specified in the Service Contract and undertaking the obligation to pay the fee, who, on the basis of its legal relationship with the Customer, is obliged to pay the Service Fee instead of the Customer.
- e) **Parties:** for the purposes of these Terms and Conditions, the Service Provider and the Customer.
- f) **Service Contract:** the contract concluded between the Service Provider and the Customer under the terms of this GTC. The Customer's data, the contents of the Customer Card, and any specific terms and conditions applicable to the Customer are contained in the Service Contract, the personal and potential health records of the persons entitled to the care are contained in the Confidential Annex.
- g) **Service fee:** the fee payable by the Customer to the Service Provider as consideration for the provided medical-health and other related services, which consists of the

Subscription fee, the Fee of occasional treatments and the Fee of high-cost treatments. The applicable Service Fees are set out in Annex 1 to this GTC, while detailed rules regarding its fulfilment and due date and failure to pay the fee are contained in this GTC.

- h) **Service period:** monthly, quarterly, semi-annual, or annual period covered by Customer's Subscription Fee, adjusting to the date of entry into force of the Service Contract, and the frequency of payment chosen by the Customer, during which the Service Provider is obliged to provide medical-health services.
- i) **Customer card:** a serial numbered document containing the service level (VIP, Silver, Gold, Platinum), issued by the Service Provider to the Customer, entitling to the use of medical-health and other related services; the service content of which is contained in Annex 1 to this GTC.

2 THE SCOPE, MODIFICATION, AND APPLICABLE LAWS OF THE GENERAL TERMS AND CONDITIONS

- (1) The scope of this GTC extends to the legal relationship between the Service Provider and the Customer and determines the conditions for the provision of medical-health services.
- (2) This GTC shall enter into force upon the signing of the Service Contract by the Parties on the date when the Customer fulfils the payment of the Service Fee (or a specified part thereof) specified in the Service Contract to the bank account number indicated by the Service Provider. Fulfilment is the day when the Service Fee is credited to the Service Provider's account.
- (3) The Service Provider informs the Customer and the Customer acknowledges that the Service Provider is entitled to unilaterally amend this GTC. In case of amendment of the GTC, the Service Provider shall send the changes to the Customer with its textual version, as defined in these General Terms and Conditions, together with the terms of termination enjoyed by the Customer, within 30 (thirty) days prior to the entry into force of the amendment.
- (4) The Customer shall be entitled to terminate the Service Contract which is the subject of this GTC with immediate effect with unilateral, written statement within 8 (eight) days of being notified of the change, before the date of entry into force of the amendment.
- (5) The Service Provider is not obliged to apply the provisions set out in this section to the amendments of the GTC, when the amendment does not result in a substantial change of the terms of the Service Contract, the amendment to the GTC becomes necessary as a result of a change in the law or the unforeseeable substantial change in the circumstances of the Parties at the time of the conclusion of the contract.

Furthermore, the Service Provider shall not be obliged to apply the notification deadlines to the amendments to the GTC, when the modification does not affect the terms of the services already provided, or if the modification is favourable to the Customer, i.e. it results in a reduction of the contractual obligation or entitlement. In the cases listed in this paragraph, the Customer shall not be entitled to immediate termination.

- (6) The Service Provider shall make the GTC, which is in force at all times, available to the Customer in such a way - password-protected, uniquely available to Customer, having appropriate IT security terms - which allows the Customer to store the GTC and retrieve it subsequently with unchanged content at any time.
- (7) In matters not regulated in this GTC, the relevant provisions of Hungarian law, Act V of 2013 on the Civil Code, Act CLIV of 1997 on Healthcare, Act XLVII of 1997 on the Management and Protection of Health and Personal Data Related Thereto, Ministry of Health Decree 4/2000 (25 February) on the activities of general practitioners, paediatricians and dentists and Act CXII of 2011 on Informational Self-Determination and Freedom of Information shall be applied accordingly.

3 THE CONCLUSION OF THE SERVICE CONTRACT

- (1) The medical-health service relationship that is the subject of this GTC is concluded between the Customer and the Service Provider in writing by signing the Service Contract.
- (2) The condition of the use by the Customer of the medical-health services provided by the Service Provider is that the Parties sign the Contract, and that the Customer pays the due Service Fee specified in the Service Contract. If the Customer is in default in the payment of the Service Fee, then for a delay of more than 15 days but less than 30 days, the Service Provider is entitled to suspend the provision of the medical-health service – besides simultaneously notifying the Customer. In the event of a payment delay of more than 30 days, the Service Provider is entitled to extend the period of suspension or to terminate the Contract with a unilateral declaration with immediate effect. During the period of the interruption of the medical-health service the Service Provider excludes all liability in relation to the health damage suffered by the Customer or refusal of care, the Customer, by accepting the GTC, expressly waives its right to claim compensation from the Service Provider for damage to health or refusal of care that occurred during the period of service suspension.
- (3) The Customer signs the Service Contract with the knowledge of this GTC, with reference to that, and taking this into account, the Parties expressly agree that this GTC shall form an integral part of the Service Contract made between them, and the Parties' legal declarations included in a separate document together contain the mutual and consensual will of the Parties.

- (4) The following are the mandatory content elements of the Service Contract or its annexes:
- a) details of the Service Provider: the name, registered office, postal address, tax number and company registration number of the Service Provider; the telephone number and internet access of the central customer service; the availability of the Service Provider's website and the Service Provider's emergency number;
 - b) personal data of the Customer (the name, address, notification address, mother's name, place of birth, date of birth of the Customer using the medical-health service, if the Payer is different from the Customer, then the name, address/company name, registered office, registration number, tax number, tax identification number/tax number, billing address of the Payer; contacts, telephone number, e-mail address);
 - c) details of the medical-health service that can be used with the Customer Card that is the subject of the Service Contract; the places where the service is provided, the deadline for commencement;
 - d) the name and electronic contact of the attending physician assigned to the Customer;
 - e) the pricing for Customer Card service; the method of payment, the frequency of billing;
 - f) contract duration (fixed or indefinite), annual turning point of the Service Period.

4 RIGHTS AND OBLIGATIONS OF THE SERVICE PROVIDER

- (1) The Service Provider undertakes to create and, according to its best knowledge and expertise, continuously provide the conditions necessary for the provision of medical and health care services to the Customer under the present legal relationship; and to take all necessary measures to ensure proper operation.
- (2) The Service Provider undertakes to provide medical and healthcare services through the use of its own healthcare staff and Contracted Partners in the clinics indicated on the website of the Service Provider under the Introduction / Clinics / Featured Clinics section. The opening hours of the clinics are also published on the website of the Service Provider, who, at the same time, undertakes to accept the Customer on the basis of prior appointment in the above mentioned surgeries, and provides medical and health services for a Service Fee.
- (3) Customer acknowledges and expressly agrees that the Service Provider may use the Contracted Partners to perform the services provided by it, for the services of whom the Service Provider is liable to the Customer as if it had been made by it.
- (4) The Service Provider undertakes to have a valid license and liability insurance for the provision of medical-health services, the procedure, technology applied by it and the used devices provided by it for performance comply with all applicable laws, furthermore, the Contracted Partners shall have all the official authorizations and

professional knowledge necessary for the proper performance of the activity covered by this Contract.

- (5) The Service Provider shall provide the personnel and material conditions necessary for the performance of the medical-health service; it shall also ensure that the necessary personal and material conditions for performance are maintained in good condition throughout the legal relationship, or, if necessary, arrange for replacement and substitution of the devices.
- (6) The Service Provider is obliged to carry out its activities in accordance with the relevant professional and ethical rules, directives, protocols and regulations, with due care expected from those involved in healthcare.
- (7) The Service Provider is entitled to suspend the medical-health service under the conditions specified in Section 3(2). The Service Provider is also entitled to suspend the provision of medical and healthcare services, or to terminate the Service Contract with a unilateral declaration with immediate effect, if
 - a) the Customer's request is contrary to his moral perception, conscience or religious belief;
 - b) the customer seriously violates its obligation to cooperate [Section 26 of Act on Health], including, in particular, compliance with medical treatment provisions and payment of service charges;
 - c) the Customer is acting in a manner that is offensive or threatening to the Service Provider or its Contracted Partner, unless this is caused by its illness;
 - d) the Customer's behaviour endangers the life or physical integrity of the Service Provider or its Contracted Partner;
 - e) the Customer wishes to use several times, unreasonably, abusively the emergency services or specialist care on the basis of appointment provided by the Service Provider, although the health of the Customer does not require medical care, or the treatment it requests is not professionally justified, thus making difficult or obstructing the performance of the Service Provider's activities.
- (8) The Service Provider limits the amount of compensation for breach of contract arising from negligence in the medical-health service in the amount Service Fee paid by the Customer (Payer) to the Service Provider during the term of the service, which limit shall be accepted by the Customer.

5 RIGHTS AND OBLIGATIONS OF THE CUSTOMER

- (1) The Customer is entitled to use, with no addition cost expect the Subscription Fee, the medical-health services included in the level of service of its Customer Card, from the Service Provider, at the Health Centers specified on the Service Provider's website under Clinics section, and some on-call services - in Budapest or in the area of 15 km of its administrative border – at its place of residence or residence.

- (2) The Customer is also entitled to use the services that do not belong to the level of service of the Customer Card for an extra charge on the basis of the partner discount rate specified in the Price List of the Service Provider at any time. The methods and terms of using medical-health services and the content of the Customer Card service levels are contained in the Annexes to this GTC. The Service Provider publishes its current price list on its website.
- (3) The Customer shall have the right to information and self-determination in the use of medical and health services, in the framework of which it has the right to participate in decisions concerning its examination and treatment, and to give its consent to medical intervention being free from deception, threat and coercion, based on appropriate information.
- (4) The Parties agree and the Customer expressly acknowledges that, in the course of the medical-health service provided by the Service Provider, the Customer's consent to the given examination, excluding invasive interventions, shall be given orally or by implication; it is considered an implication if the Customer accepts the given examination or treatment. In case of invasive intervention, the Customer's written, or if not able to this, oral or differently made declaration in the presence of two witnesses is required. If the Customer refuses the examination or treatment, it shall inform the Service Provider thereof in writing, with a handwritten and signed note made on an outpatient record that records the patient's examination. The Customer may refuse any care in case of failure of which serious or permanent damage to its health is expected, only in a public document or in a private document of full probative value, or in case of inability to write, in the presence of two witnesses. In the latter case, the refusal must be recorded in the medical documentation, which shall be authenticated by the witnesses with their signatures.
- (5) The Customer is entitled to know the information in its medical documentation, and have the right to request information about its health data with the fact that the medical documentation is owned by the Service Provider, the data therein is owned by the Customer.
- (6) The Customer shall pay the Service Provider the Service Fee in full at the due date, and in this context, acknowledges that in the event of non-performance or delay in the payment of the Service Fee, the Service Provider is entitled to suspend the provision of medical and health care services in accordance with the rules specified in this GTC.
- (7) The Customer shall respect the relevant legislation and the Service Provider's operating rules when using the medical-health service, and shall respect the rights of other patients when exercising its rights, and shall not violate the statutory rights of the Service Provider and the Contracted Partners and other healthcare workers acting on behalf of the Service Provider.

- (8) The Customer acknowledges that the Service Provider shall not bear any responsibility for the theft or damage to the valuables left unattended by the Customer in the Service Provider's clinics as a publicly accessible institution.
- (9) The Customer shall have the right to that only those persons whose participation in the care is necessary should be present during the examination and treatment, and that its examination and treatment should be carried out under such circumstance that does not allow others to see or hear it without its consent. The Customer acknowledges that at most one attendant may be present during its examination and treatment.
- (10) Customer acknowledges that, if the required series of treatment is interrupted or delayed, then it compromises the effectiveness of the treatment. The Service Provider shall disclose the fact of violation of the obligation to co-operate related to the series of treatment in the Customer's medical documentation. The Service Provider shall exclude any liability for damages attributable to the Customer arising from the failure or delay of the series of treatment.
- (11) The Customer shall cooperate with the Service Provider in accordance with its abilities and knowledge, if this is permitted by its state of health, as follows:
 - to provide the information necessary for diagnosing the disease, preparing the appropriate treatment plan, and performing the interventions;
 - in connection with its illness, to inform about anything that may endanger the lives or physical integrity of others, in particular about infectious diseases and diseases and conditions excluding work;
 - to inform about any previously made legal statement affecting the its healthcare;
 - to comply with the provisions of your medical treatment;
 - the credibly prove its personal data required by law.

6 SERVICE FEE

- (1) The Parties declare that the Customer pays the Service Provider a Service Fee as consideration for the medical-health service provided by the Service Provider. The Service Fee includes all costs incurred by the Service Provider on medical-health and other related services. The Customer (or Payer) is obliged to pay the Service Fee against an invoice issued by the Service Provider in accordance with the accounting legislation in cash, by bank transfer for the account number indicated in the invoice, or by credit card. In case of late payment, the Service Provider is entitled to charge default interest from the date of delay, which, in case if the Payer is an individual, is the central bank base rate valid on the first day of the calendar half-year affected by the delay increased by 6 percentage points, while, in case if the Payer is a company, the rate defined in Section 6:155 of the Civil Code, with that the Service Provider is also entitled to enforce the collection cost flat rate.

- (2) The Service Fee consists of the following elements:
 - a) the customer card medical-service subscription fee, according to the frequency - monthly, quarterly, semi-annual, annual - specified by the Service Provider (Subscription fee);
 - b) the fee for low-cost treatments – under HUF 100,000 – not covered by the Customer Card, on which the Service Provider issues an invoice to the Customer after the service (Low-cost treatment);
 - c) the fee for high-cost, occasional or series of treatments – exceeding HUF 100,000 – not covered by the Customer Card, in respect of which the Service Provider is entitled to payment due prior to the care or credit card pre-authorization (blocking of the treatment fee not meaning crediting to cover the cost of treatment until the actual performance) (High-cost treatment).

- (3) The Service Provider publishes the valid Service fees on its website. The Service Provider is entitled to unilaterally change the Service Fee at any time by informing the Customers by means of a notice published on its website or by electronic newsletter. If the Customer does not accept the modification of the Service Fee, the Service Contract may be terminated by a unilateral declaration within 8 (eight) days as stated in Section 2(4). If the Customer does not disclose any objection or termination regarding the modification of the fee within the above deadline, the fee adjustment becomes effective for the Customer the day after the deadline expires.

- (4) The Service Provider shall inform the Customer before the actual provision of the examination and treatment of the Low-cost treatment fee and the High-cost treatment fee, and the Customer is entitled to decide, on the basis of the treatment plan and the Service Provider's suggestions, what investigation or treatment to use.

- (5) In all cases, the Subscription Fee is due prior to the provision of the service, its payment is a condition for the entry into force of the Service Contract, and the provision of the medical-health service by the Service Provider during the given service period is a condition of its commencement. The Service Provider is entitled to issue an invoice for the Subscription fee of the next service period with a payment deadline of 8 (eight) days, adjusting to the service period chosen by the Customer, within 30 (thirty) days before the end of the service period. If the Customer (or the Payer) fails to pay the Service Fee until the beginning of the Service Period, the Service Provider is entitled to suspend the provision of medical-health services in accordance with Section 3(2). If the Service Fee is paid, the Service Provider will recover the provision of medical-health service within 3 (three) business days. If the Customer (or the Payer) fails to pay the Service Fee until the 30th (thirtieth) days from the start of the service period, the Service Provider is entitled to terminate the Service Contract with a unilateral declaration with immediate effect, in addition to the compensation of its damages and costs incurred.

- (6) The fee for Low-cost treatments is due at the same time as the service is provided, but no later than within the next 8 (eight) days, against the invoice issued by the Service

Provider, in cash, by bank transfer or by bank card. If the Customer (or the Payer) fails to pay the fee for Low-cost treatment until the due date on the invoice, the Service Provider shall be entitled to deduct the fee for Low-cost treatment from the Subscription Fee paid by the Customer, and reduce the service period in proportion to the fee for Low-cost treatment. In such case, the Service Provider is entitled to issue to the Customer the Subscription Fee invoice for the next Service Period by adjusting to the reduced duration of service period, 30 (thirty) days prior to its expiration, and in case of non-payment of the Service Fee, the provision of the medical-health service shall be suspended in accordance with Section 3(2).

- (7) The fee for the High-cost treatments shall be paid in cash, by bank transfer or by credit card against the invoice issued by the Service Provider and by pre-authorization before the provision of the service, with that the Service Provider does not start or continue the provision of the given service until the fee for High-cost treatment is paid. The Parties agree that the fee for Low and High-cost treatments shall be paid in advance, even if the Customer does not show up on the booked appointment for the examination or treatment, and does not notify the Service Provider of the no-show within the time limit, at the latest on the third working day preceding the actual provision of the treatment.
- (8) In relation to the Service Provider's invoice issued for the Service Fee, the Customer, within 8 (eight) days of receiving the invoice, by indicating a calculation, clerical or other error, may raise an objection by sending an e-mail to info@swissclinic.hu, which objection is reviewed by the Service Provider's Customer Service Manager within 15 (fifteen) days. If the Customer does not use the right of objection, it shall be deemed to accept the Service Provider's invoice and the amount of the Service Fee contained therein. If the Service Provider accepts the Customer's objection, it shall amend the invoice accordingly. Otherwise, the Parties agree that the use of the medical-health service means the acceptance of the Service Fee for the given examination and treatment, taking into account that the Service Provider shall disclose it in the manner specified in this GTC.
- (9) The Parties agree that the schedule of payment of the Service Fee may be set differently from the provisions of this chapter. In this case, the specific rules of payment are set out in the Service Contract or in a separate written agreement between the Parties, with the fact that, if there is a difference between the provisions of this GTC and the Service Contract or the written agreement of the Parties, the Parties, in view of its special nature, shall apply the rules contained in the Service Contract or in the written agreement of the Parties.
- (10) During the entire period of use of the service, the Customer acknowledges that the date of the medical examination or treatment previously booked via the Internet or telephone customer service may be cancelled or changed free of charge before 12 AM on the working day preceding the date. Customer acknowledges and expressly and irrevocably agrees to that the incoming telephone calls of the telephone line for the

appointment booking are recorded by the Service Provider. The Customer also expressly acknowledges that the 50% (fifty percent) of the Service Fee (for customer card service, the discounted partner fee specified in the price list of the Service Provider at any time) for the medical examination or treatment not used by the Customer, which it failed to cancel or change as specified in this section, shall be paid to the Service Provider within 30 (thirty) days from the date. If the Customer does not pay to the Service Provider within the above deadline the Service fee of the examination or treatment that it failed to cancel, the Customer acknowledges that the Service Provider registers its amount as the Customer's debt and acts to enforce it.

- (11) In case of using a booked examination or treatment, the Service Provider – in addition to the application of the provisions for the examination or treatment that was not cancelled - is not obliged to start the given treatment, examination, if the Customer arrives with a delay of more than 15 (fifteen) minutes, and its care will endanger the appropriate care of the following patients. If the Customer insists on using the care even in the event of a delay, it is also obliged to pay the full Service Fee, even if it could only partially use the care.
- (12) The Service Provider shall be entitled to modify the date of the booked appointment, if necessary, no later than 8 PM on the working day preceding the date, and shall notify the Customer thereof (in the order specified here) by telephone, short text message (SMS), and/or e-mail.

7 DATA MANAGEMENT, CONFIDENTIALITY

- (1) The Service Provider shall take all necessary legal and technical measures required by law to protect the health and personal data it has become aware of in the course of the care for the Customers. Service Provider expresses its commitment to the protection of personal, special personal and other data and medical secrets, and declares that it will take all possible measures to ensure that the risks associated with data management remain at an adequate level of safety in accordance with the law.
- (2) The data manager is the Service Provider; in the performance of its duties, it operates a data management and processing system for the use of its medical-health services, for booking, which is available on the internet public domain under the domain name ugyfelkapu.swissclinic.hu. The Service Provider does not place patient data, disease-related data in its Internet database, and the Customer cannot access this data via the ugyfelkapu.swissclinic.hu website. The Service Provider stores the Customer's expressly non-confidential data in its online booking system (Customer name, date of birth, telephone number). The Service Provider undertakes to protect the data provided by the Customer and the medical secret, and to manage these in a target-oriented manner, for the exercise of rights and fulfilment of obligations, to the extent and time required to achieve the target. The Service Provider expressly excludes its liability and the Customer acknowledges the exclusion of liability in cases of unauthorized access by third parties to the Service Provider's Internet database, and

their unauthorized access to some or all of the data specified in this section, which is not classified as a medical secret.

- (3) The Service Provider stores personal data and medical secrets of Customers on servers with restricted access located in controlled facilities, and ensures data protection with Secure Socket Layer (SSL) protocol encryption, when transferring personal and medical confidential data to an open public network of the Internet. Documents containing Customer's personal data and medical secrets, if available on paper, are stored by the Service Provider in a lockable cabinet with appropriate security measures.
- (4) The Service Provider, by the present GTC , also excludes all liability for damage caused by the destruction, late arrival or other defect of the messages transmitted in electronic form, and in connection with a malfunction of a data management and processing system accessible with a password subject to registration, attack by a third party, or other damage caused by the Service Provider due to reasons beyond its control, considering that the Internet is not an open network that is not considered to be secure, and the operation of which is not affected by the Service Provider. For the same reasons, the Service Provider also excludes liability for the compensation of any damage caused by downloading or inaccessibility of ugyfelkapu.swissclinic.hu. In addition, the Service Provider excludes all liability for all damage arising in the context of possessing the Customer's registered ID and password by unauthorized third party arising from the Customer's sphere of interest.
- (5) The Service Provider is entitled to handle the data provided to it only with the following objectives in mind:
 - identification of the Customers, using their health data to provide safe and professional care;
 - operation of the ugyfelkapu.swissclinic.hu system and provision of the conditions of care;
 - quality assurance, marketing, market research, tracking sales data and communication;
 - preventing unauthorized access to data - especially to customer data;
 - promoting the preservation, improvement and maintenance of health;
 - promoting the effective medical treatment of the Service Provider;
 - monitoring the Customer's state of health;
 - taking the necessary measures becoming necessary for public health and epidemiology purposes;
 - enforcing patient rights;
 - health professional training;
 - medical-professional and epidemiological examination, analysis, health care planning, organization, cost planning;
 - statistical analysis;
 - anonymization and scientific research for impact assessment;

- evaluating and developing the quality of health services, regular review and development of evaluation criteria for health services, monitoring, measuring and evaluating the performance of the health system.

The Service Provider is entitled to data management only for the purpose specified in this paragraph, only to the extent and for the time necessary for the realization of the purpose, and in connection with only that data, which is indispensable for the realization of the purpose of data management and is otherwise suitable for achieving the goal.

- (6) By signing the contract, Customer may consent to the Service Provider sending an electronic newsletter about its products and services. The newsletter sent by the Service Provider includes the method of canceling the newsletter. Customer may cancel the newsletter at any time with immediate effect.
- (7) Considering that the Service Provider may have access to medical confidential data during the care, it undertakes to treat the fact, data, circumstance, decision, certificate or other document affecting the medical condition of the Customer as medical secret. The Customer shall be entitled to that the persons involved in health care should only disclose the medical secrets they have received in the course of the care to an authorized person, and treat them confidentially, excluding exceptions defined by law. The Customer is entitled to declare in the Confidential Annex of the Service Contract that to whom information can be provided about its illness, the expected outcome, hospitalization in an inpatient medical institution, and the development of its health condition, and who is excluded from full or partial knowledge of its health data.
- (8) The Service Provider provides enhanced protection for the medical secret; the Service Provider is entitled to disclose the medical secret to a third party only if the Customer gives a written exemption for the disclosure of the secret, with the exact knowledge of the secrecy circle to be disclosed; and if the Service Provider, as a data controller, is authorized by law to transmit data.
- (9) Unless otherwise provided by law, the Service Provider shall, upon the Customer's request, inform the Customer of the data stored in the register, the purpose of the data management, its legal basis, duration, the name of the data processor, its location and its activities related to data management, as well as the intended recipient of the data and its purpose. In the event of the death of a natural person Customer, the right to dispose of personal data and medical secrets of the deceased person may be exercised by the heirs of the Customer, in the event of the termination of a Customer with or without legal personality, this right may be exercised by the legal successor, and in the event of termination without legal successor, it may be exercised by a designated person. The Service Provider shall provide the requested information in writing as soon as possible, but no later than within 8 (eight) days after the submission of the request for information. The Customer's right to request information may be restricted only in cases provided by law. If the Service Provider denies the information

for such reasons as law enforcement or national security, then it shall inform the Customer of the refusal of the information.

- (10) If the Customer considers that the Service Provider has violated its rights during data management or data processing, it is entitled to contact the National Authority for Data Protection and Freedom of Information, the contact details of which are as follows: registered office (customer service) – 1125 Budapest, Szilágyi Erzsébet fasor 22/C; postal address – 1530 Budapest Pf. 5; website – <http://www.naih.hu>; phone: (+36 1) 391 1400; telefax: (+36 1) 394 1410; e-mail: ugyfelszolgalat@naih.hu
- (11) The Service Provider also undertakes to act in accordance with the present GTC, the relevant rules and legal practice when exercising its data management activities and confidentiality obligations, complies with current legislation, and takes account of major international data protection recommendations.

8 DURATION AND TERMINATION OF THE SERVICE CONTRACT

- (1) The Parties agree that the Service Contract is normally established for an indefinite period of time. If the Parties agree on a definite period of time, the Parties shall indicate in the Service Contract its fact and the term of the definite term, including the last day of the Service Period.
- (2) The Service Contract shall be terminated:
 - by mutual agreement of the Parties;
 - in case of definite period, after its expiry;
 - by the ordinary termination of either Party;
 - by the unilateral written termination of any of the Parties;
 - at the same time as the occurrence of the facts that have caused its impossibility.
- (3) In the event of termination of the Contract by mutual agreement, the Parties shall decide on the conditions for the termination of the Contract by a separate written agreement for the future. It is a condition of common agreement that the Parties agree on all issues considered essential by them, and in the absence of this the agreement cannot be considered as mutually agreed. In view of the fact that the termination of the Service Contract is concluded by the Parties in writing, they expressly provide that the implication does not lead to the termination of the Contract.
- (4) The Parties are entitled to terminate the Service Contract with their unilateral written declaration by giving 90 (ninety) days notice by the end of the Service Period. Termination shall take effect by notification to the other Party. In the event of the Customer's ordinary termination, it acknowledges that it is not entitled to reclaim the proportionate portion of the Service Fee for the remaining period of the Service Period from the Service Provider.

- (5) Any Party shall also be entitled to terminate the Contract with unilateral written notice to the other Party with immediate effect, if the other Party commits a serious breach of contract and does not remedy it within 8 (eight) working days following the written notice. Termination shall take effect by notification to the other Party.

The Service Provider is also entitled - without a call for the rectification of the breach of contract - to extraordinary termination in the cases specified in these General Terms and Conditions, in particular the cases specified in Section 4(7). It is entitled to extraordinary termination even if the initiation of bankruptcy or liquidation proceedings, criminal proceedings were ordered against the business organization Customer or the Payer, suspension or cancellation of its tax number was ordered, and the procedure is not terminated within 30 (thirty) days. It is also entitled to do so, if the Customer uses the medical-health service in a manner contrary to its intended purpose or abusively, or uses the examinations and treatments covered by the Subscription Fee with unreasonable frequency on the basis of its medical condition.

In the event of the Service Provider's extraordinary termination, the Customer shall not be entitled to reclaim the proportionate portion of the Service Fee for the remaining period of the Service Period. In case of extraordinary termination of the Service Provider, it is entitled to enforce its property and non-pecuniary damage arising in connection therewith.

9 MISCELLANEOUS PROVISIONS

- (1) None of the Parties shall be held liable, shall not be delayed or shall commit a breach of contract if the fulfilment of obligations is prevented by a force majeure occurring outside the Parties' sphere of interest. In the event of a force majeure event, the Party concerned shall immediately notify the other Party and, if reasonably possible, do its utmost to continue to fulfil its obligations.
- (2) In their cooperation, the Parties shall act in accordance with the requirements of good faith and fairness, by mutually informing each other. Any dispute arising out of or in connection with the Service Contract (or in connection with its breach, termination, validity or interpretation) shall be resolved by the Parties in a peaceful manner, in the context of direct negotiations with each other in a spirit of good faith and fair cooperation. In doing so, the Parties shall favour the amicable settlement of the infringement and agree to conduct a conciliation-mediation procedure upon written notice by any Party to the other Party within 15 (fifteen) days of receipt of the notice.
- (3) If the conciliation negotiations fail within 60 (sixty) days after the dispute has arisen, the Parties - depending on authority - shall determine the exclusive jurisdiction of the Central District Court of Buda and the Székesfehérvár Tribunal for the settlement of their disputes.

10 APPENDIX

Presentation of customer cards

During the term of the Contract, customer card users can continuously reach the physician on duty of the Proxy 365 days a year, 24 hours a day, on **06-30-992-0387**. In this case the physician of the Proxy will ask and manage their health problems and ensures an adequate level of care.

In non-emergency, the selected attending physician of the physicians' group is available from 8 AM to 6 PM. In case of outstanding emergency, the physician of the Proxy decides on the necessity of sending ambulance, keeps track of events, visits the patient in the hospital no later than 48 hours. In case of a relative or non-emergency, the attending physician of the Proxy selected by the Customer will examine the patient on the spot or in the clinic at a pre-booked time and decide on the course of further care.

In other cases, the appointment can be made directly through the customer service on **06-1-225-0566**. In all of our clinics, the examinations are made by appointment. For customers arriving without pre-booked appointment, we will endeavour to provide care at the next empty time.

The physician of the Proxy will go to the spot out of the opening hours, or at the request of the patient, according to the possibilities and the event, and provides proper care. In case of a specialist request, the selected attending physician organizes the specialist consultation, and makes recommendations to the consultant (from our contracted doctors). Upon special request, the Proxy shall attempt to organize the care with the doctor selected by the Principal. Based on the examination of the patient, the primary care physicians of the Proxy take care of and keep there the patient, checks its condition with appropriate frequency according to professional recommendations.

If the customer card user has submitted its Social Security Card (SSC) to our practice, the Principal's attending physicians, without additional charge, will take care of the full examinations covered by Social Insurance (SSC) that can be ordered by the primary care physician. If the customer card user does not authorize our practice for the care activity, then additional examinations can only be made for a fee.

Medicinal product with special support or registration into sick status can only be provided to customer card users, who are registered in practice. Patients' health check, medical, preventive screening are done during annual manager screenings (where the customer card contains this, free of charge, otherwise for a fee) (for adults Swiss Premium Medical Center, for children Bokor Medical Center).

SILVER CARD CONTENT

Free services in medically justified cases:

FOR ADULTS

- 8 times attending physician's check-up in the clinic / internal medical examination with 12-lead resting ECG
- unlimited number of prescriptions
- for those registered in the family physician praxis, registering for sick leave, prescribing prescriptions with special support, referring to Social Insurance-supported diagnostic tests that can be ordered by a primary care doctor at our Ipoly street clinic,
- basic laboratory test (chemical tests from serum, haematology, blood clotting, basic hormones, stool testing, urine quality and quantity testing) – according to Annex 1
- unlimited number of tests by device – according to Section 3.1 of Annex 3
- vaccination (the price of the vaccine shall be paid)
- telephone assistance (**06-30-9920387 - HOTLINE**)
- 24-hour standby in case of emergency (on-site visit is subject to a discount)

Services based on price list with discount (partner price) FOR ADULTS

- higher-level annual medical screening – according to Annex 4
- series of treatment (e.g. infusion, physiotherapy, psychology, dietetics, physiotherapy, etc.)
- medical check-up at home
- consultation with our contracted specialists – according to Annex 2
- ambulance transport
- Diagnostic tests NOT supported by Social Insurance
 - vaccinations (the price of the vaccine shall be paid)
 - special laboratory tests (additional hormones, tumour markers, infectology / serology, drug level, toxicology, cardiac examination, HTCA, diabetes, thyroid examination, infectious autoimmune, D-dimer, bone examination, allergy test, special urine, biological exposure monitoring) – according to Annex 1
 - diagnostic interventions by device – according to Section 3.2 of Annex 3
 - emergency imaging diagnostics – according to Section 3.3 of Annex 3
 - surgical interventions – according to Section 3.4 of Annex 3

***Direct relatives can use our services with a PARTNER discount.
Cards are not transferable.***

GOLD CARD CONTENT

Free services in medically justified cases:

FOR ADULTS

- 12 specialist consultations annually with our contracted specialists/check-up at home or x-ray/ultrasound diagnostic test at Swiss Premium Medical Center
- unlimited number of prescriptions
- for those registered in the family physician praxis, registering for sick leave, prescribing prescriptions with special support, referring to Social Insurance-supported diagnostic tests that can be ordered by a primary care doctor at our Ipoly street clinic
- performing **Optimum screening*** once a year
- unlimited number of tests by device – according to Section 3.1 of Annex 3
- basic laboratory test (chemical tests for serum, haematology, blood clotting, basic hormones, stool testing, urine quality and quantity testing) – according to Annex 1
- telephone assistance (06-30-992-0387 - HOTLINE)
- 24-hour standby in case of emergency
- ambulance transport
- vaccination (the price of the vaccine shall be paid)
- work aptitude test

During ***Optimum screening**, the following examinations are performed:

- examination by a specialist in internal medicine (recording a detailed family and individual history, blood pressure, pulse measurement, examination of cardiovascular, respiratory and abdominal function, body weight, height, waistline, BMI, body fat percentage determination, checking for vaccinations, informative neurological and locomotor examination)
- 12-lead resting ECG
- Extended laboratory: CBC (examination of haematopoietic organs), ESR, full urine, liver function (GOT, sebi, GGT), kidney function (urea, creatinine), blood sugar, fat metabolism test (cholesterol, triglycerides), sodium, potassium, uric acid, iron, thyroid function (TSH)
- human haemoglobin test (digestive disorder exploration by stool blood test)
- ophthalmic specialist examination - kerato-refractometer and eye base, visual acuity test and eye pressure measurement if necessary
- chest x-ray
- bone density measurement - ODM, from heel bone (above 40 years of age)
- abdominal and pelvic ultrasound
- **For men**, thyroid ultrasound
- **For women**, breast ultrasound
- **For men**, urological specialist examination and prostate examination
- **For women**, gynaecological specialist examination and cytology
- written summary opinion, lifestyle advice

Your time is important to us, so if you can't show up on screening, please notify us at least 72 hours before the examination.

If you did not appear 2 times on the examination and failed to notify us 72 hours before the appointment, the screening package is considered to be completed.

FOR CHILDREN

- Non-stop infant and paediatric telephone contact and professional advice.
- Free acute paediatric patient care in the child's home – in physically justified cases, unlimited in Budapest and its surroundings (outside the territory of Budapest, +100 HUF / km call-out fee back and forth).
- Unlimited number of general paediatric care at a pre-agreed time at our Bokor street clinic without waiting,
- Separate reserved gaps in all specialist surgeries as close in time as possible.
- Private specialist surgeries are available free of charge on the proposal of any member of the Medical Group of Svábhegy Plusz Child Medical Center. For psychiatric, psychological and dermatological series of treatments, the first consultation and the control examination are provided free of charge, additional examinations are provided at a 50% discount.
- Additional examinations related to specialist consultation (e.g. ultrasound examination, Prick test, respiratory function check...) at discounted, 50% prices.
- Upon request, lifestyle, nutritional (dietetic) counselling for the child.
- Laboratory and X-ray diagnostic tests for extra charge.
- age-appropriate screening examinations*

***Free screenings:**

- New-born Package: Skull, abdominal and hip ultrasound, General paediatric examination
- Pre-nursery package: Three specialist screening examinations agreed with the attending doctor
- Pre-school package: Three specialist screening examinations agreed with the attending doctor
- Pre-career package: Three specialist screening examinations agreed with the attending doctor

Services based on price list with discount (partner price)

FOR ADULTS AND CHILDREN

- all medical check-ups or medical care over free examinations
- series of treatment (e.g. infusion, physiotherapy, psychology, dietetics, physiotherapy, etc.)
- special laboratory tests (additional hormones, tumour markers, infectology / serology, drug level, toxicology, cardiac examination, HTCA, diabetes, thyroid examination,

infectious autoimmune, D-dimer, bone examination, allergy test, special urine, biological exposure monitoring) – according to Annex 1

- diagnostic interventions by device – according to Section 3.2 of Annex 3
- medications
- emergency imaging diagnostics – according to Section 3.3 of Annex 3
- surgical interventions – according to Section 3.4 of Annex 3

***Direct relatives can use our services with a PARTNER discount.
Cards are not transferable.***

PLATINUM CARD CONTENT

It is not possible to request a card over 60 years, in case of chronic illness and/or known pregnancy.

Free services in medically justified cases:

FOR ADULTS

- high-level **HOSPITAL CARE** in the contracted hospitals of SMS for the normative nursing period accepted by the profession appropriate to the disease
- unlimited number of medical check-ups at the clinic
- in justified cases, unlimited number of emergency care at home
- unlimited number of prescriptions
- for those registered in the family physician praxis, registering for sick leave, prescribing prescriptions with special support, referring to Social Insurance-supported diagnostic tests that can be ordered by a primary care doctor at our Ipoly street clinic
- performing **Optimum screening*** once a year
- unlimited number of consultations with our contracted specialists – according to Annex 2
- unlimited number of x-ray/ultrasound diagnostic tests at Swiss Premium Medical Center
- unlimited number of tests by device – according to Section 3.1 of Annex 3
- basic laboratory test (chemical tests for serum, haematology, blood clotting, basic hormones, stool testing, urine quality and quantity testing) – according to Annex 1
- telephone assistance (**06-30-992-0387 - HOTLINE**)
- 24-hour standby in case of emergency
- ambulance transport
- vaccination (the price of the vaccine shall be paid)
- driver's license extension
- work aptitude test

During ***Optimum screening**, the following examinations are performed:

- examination by a specialist in internal medicine (recording a detailed family and individual history, blood pressure, pulse measurement, examination of cardiovascular, respiratory and abdominal function, body weight, height, waistline, BMI, body fat percentage determination, checking for vaccinations, informative neurological and locomotor examination)
- 12-lead resting ECG
- Extended laboratory: CBC (examination of haematopoietic organs), ESR, full urine, liver function (GOT, sebi, GGT), kidney function (urea, creatinine), blood sugar, fat metabolism test (cholesterol, triglycerides), sodium, potassium, uric acid, iron, thyroid function (TSH)
- human haemoglobin test (digestive disorder exploration by stool blood test)
- ophthalmic specialist examination - kerato-refractometer and eye base, visual acuity test and eye pressure measurement if necessary
- chest x-ray

- bone density measurement - ODM, from heel bone (above 40 years of age)
- abdominal and pelvic ultrasound
- **For men**, thyroid ultrasound
- **For women**, breast ultrasound
- **For men**, urological specialist examination and prostate examination
- **For women**, gynaecological specialist examination and cytology
- written summary opinion, lifestyle advice

Your time is important to us, so if you can't show up on screening, please notify us at least 72 hours before the examination.

If you did not appear 2 times on the examination and failed to notify us 72 hours before the appointment, the screening package is considered to be completed.

FOR CHILDREN

- Non-stop infant and paediatric telephone contact and professional advice.
- Free acute paediatric patient care in the child's home – in physically justified cases, unlimited in Budapest and its surroundings (outside the territory of Budapest, +100 HUF / km call-out fee back and forth).
- Separate reserved gaps in all specialist surgeries as close in time as possible.
- General paediatric care at a pre-agreed time at our Bokor street clinic.
- If any specialist consultation is justified, the patient can use any of the private surgeries of Svábhegy Plusz Kft in unlimited numbers.
- Organization of inpatient care for patients with Social Security Card and VIP room care (if it is possible in the given hospital) are provided free of charge for up to 3 days.
- Lifestyle, nutritional and vaccination counselling.
- age-appropriate screening examinations*

***Free screenings:**

- New-born Package: Skull, abdominal and hip ultrasound, General paediatric examination
- Pre-nursery package: Five specialist screening examinations agreed with the attending doctor
- Pre-school package: Five specialist screening examinations agreed with the attending doctor
- Pre-career package: Five specialist screening examinations agreed with the attending doctor

Services based on price list with discount (partner price)

FOR ADULTS AND CHILDREN

- all medical check-ups or medical care over free examinations
- series of treatment (e.g. infusion, physiotherapy, psychology, dietetics, physiotherapy, etc.)
- special laboratory tests (additional hormones, tumour markers, infectology / serology, drug level, toxicology, cardiac examination, HTCA, diabetes, thyroid examination,

infectious autoimmune, D-dimer, bone examination, allergy test, special urine, biological exposure monitoring) – according to Annex 1

- diagnostic interventions by device – according to Section 3.2 of Annex 3
- medications
- emergency imaging diagnostics – according to Section 3.3 of Annex 3

***Direct relatives can use our services with a PARTNER discount.
Cards are not transferable.***

Annex 1 – BASIC LABORATORY TESTS for CHILDREN
(ONLY included in Platinum Customer Card)

Blood tests		Stool tests	Urine tests
Chemical tests from serum	Haematology	Protozoon Helminth egg	Quality examination of urine
GOT, GPT	CBC + quali		General urine + sediment
Gamma-GT	Reticulocyte		
ALP	ESR		
Total/conjugated bilirubin	Methemoglobin		
LDH			
CK			
Urea, Creatinine	Coagulation		
Uric acid	Prothrombin/INR		
Blood sugar			
Lactate			
Na, K, Cl			
Calcium			
Phosphate	Hormones		
Magnesium	TSH		
Iron, Transferrin, Ferritin			
Total Protein, Albumin			
CRP			
IgG, IgA, IgM			
ASO, AST			
RF			
ASO			
ANA screening			
Mononucleosis test			
Total cholesterol			
HDL cholesterol			
Triglycerides			

Annex 1 - BASIC LABORATORY TESTS for ADULTS (included in customer card)

Blood tests		Stool tests	Urine tests
Chemical tests from serum	Haematology	Quality examination of urine	
GOT, GPT	CBC + quali	Pregnancy test	stool blood
Gamma-GT	ESR	General urine + sediment	
ALP			
Total/conjugated bilirubin			
LDH			
CK			
Urea, Creatinine	Coagulation		
Uric acid	Prothrombin/INR		
Blood sugar			
Na, K, Cl			
Calcium	Hormones		
Phosphate	TSH		
Iron			
Total Protein, Albumin			
Total cholesterol			
HDL cholesterol			
Triglycerides			

CA 72-4
CA 125 (ovary)
HEA4+ROMA index
S-100 (melanoma)
TPA (cytokeratin)
Thyreoglobulin
Anti-Müllerian Hormone
AFP (pregnant)

Cardiac examination

Pro-BNP

Diabetes test

C-peptid

Thyroid test

Free-T3
Free -T4
Anti-TPO
Thyreoglobulin, Anti-Thyreoglobulin

Annex No. 2 - Consultations with specialists for adults

Type of specialist	Silver Card	Gold Card	Platinum Card
cardiology	not included	included	included
dentistry	not included	not included	not included
dermatology	not included	included	included
diabetology	not included	included	included
dietetics	not included	not included	not included
ear-nose-throat	not included	included	included
endocrinology	not included	included	included
ergonomic consultation	not included	included	included
family care	included	included	included
gynaecology	not included	included	included
gastroenterology	not included	included	included
headache ambulance	not included	included	included
internal medicine	included	included	included
nephrology	not included	included	included
neurology	not included	included	included
ophthalmology	not included	included	included

Type of specialist	Silver Card	Gold Card	Platinum Card
orthopaedics	not included	included	included
pulmonology	not included	included	included
proctology	not included	included	included
psychiatry	not included	included	not included
psychology	not included	not included	not included
rheumatology	not included	included	included
surgery consultation	not included	included	included
urology	not included	included	included
urology flexible cystoscopy examination	not included	not included	not included
uroflow	not included	not included	not included

Annex 3 – Diagnostics by device, interventions, care

3.1 Diagnostics by device

Examination type	Silver card	Gold card	Platinum card
blood test at the clinic by an assistant/doctor	included	included	included
blood test at home by assistant + doctor	not included	included	included
vaccination/injection giving at the clinic at the attending physician	included	included	included
vaccination/injection giving at the clinic by a specialist	not included	included	included
Screening audiometry	included	included	included
Lower limb Doppler at attending doctor/internist	included	included	included
Bone density measurement	not included	included	included
Spirometry - examination of respiratory function	not included	included	included
Foot pressure measurement - Examination of ankle sinking	not included	included	included
ABPM – 24-hour blood pressure measurement	not included	included	included
Holter - 24-hour ECG	not included	included	included
Rectoscopy - rectoscopic examination	not included	not included	included

3.2 Diagnostic interventions by device – none of the customer cards include!

Gastroscopy - gastroscopic examination
 Colonoscopy – colonoscopic examination
 EEG – electro-encephalography
 Sleep laboratory by device test

3.3 Imaging and emergency diagnostics

Examination type	Silver card	Gold card	Platinum card
General ultrasound (abdomen, breast, PM, carotid, soft tissue, testis)	not included	included	included
Joint ultrasound (ankle, knee, elbow, wrist, hip)	not included	included	included
AV Duplex scan	not included	included	included
General X-ray (skull, knee, rib, ankle, chest, hip, spine, limb, dental)	not included	included	included
Swallowing X-ray (contrast-enhanced)	not included	not included	not included
CTG (prenatal care)	not included	not included	included
CT (native and contrast-enhanced; skull, spine,	not included	not included	not included

chest, abdomen, extremities)			
PET CT	not included	not included	not included
MRI (native and contrast-enhanced; skull, spine, chest, abdomen, extremities)	not included	not included	not included
Mammography	not included	not included	not included
DEXA	not included	not included	not included

3.4 Surgical interventions (wart removal, mole removal, etc.)

Silver card: Does not include any interventions

Gold card: Does not include any interventions

Platinum card: Includes for healing, for medical advice

3.5 Other care/intervention

care/intervention type	Silver card	Gold card	Platinum card
suture removal	not included	included	included
bandage change	not included	included	included
plaster removal	not included	included	included

Annex 4 - Screening packages at partner price

The price of the screening package is fixed but their content can be reduced according to the needs, and can be extended for a fee.

Management screening is done one day in one place at a pre-agreed time at the Swiss PREMIUM Medical Center (XII. Budapest, Nagyenyed u. 8-14.) Depending on the complexity, the tests take 2-4 hours. After the examination, a summary specialist opinion will be issued together with lifestyle advice. Screening includes health information, personalized counselling, especially for disease prevention.

Patients arriving for screening are dealt with by a separate manager screening coordinator.

The coordinator coordinates with the patient on the date and informs about the procedure (time, preparation for testing, dispatching of containers for laboratory testing, etc.) Screening is usually done from 7 am onwards. Arriving at the test site, the receptionist colleagues welcome the patient (data reconciliation), then the coordinator leads the employee through the tests. Arrival shall happen always with an empty stomach. After the "fasting" tests, we serve **tea, coffee, soft drinks and snacks** to the participants of the screening.

We will send a written summary of the tests after receiving all laboratory results, which will take up to 10 days to complete.

Details of screening packages recommended by age and sex

Age	Sex	Basic Screening Package	Advanced Screening Package	Specific Screening Package
Under 40 years of age	male	NEW Standard screening Optimum screening	Ideal screening	Cardio preventive screening Allergy screening
	female	NEW Standard screening Optimum screening	Ideal screening	Cardio preventive screening Allergy screening
Above 40 years of age	male	Ideal screening	Premium screening	Cardio preventive screening Allergy screening
	female	Ideal screening	Premium screening	Cardio preventive screening Allergy screening

Package fees

Prices for screening tests	Sex	Price
NEW Standard screening	male	HUF 71,000
	female	HUF 79,000
Cardio Preventive screening	-	HUF 79,900
Allergy screening	-	HUF 89,000
Optimum screening	male	HUF 99,900
	female	HUF 106,900
Ideal screening	male	HUF 139,900
	female	HUF 152,900
Premium screening	male	HUF 192,000
	female	HUF 199,000

MANAGER SCREENING PACKAGES

NEW STANDARD SCREENING

- **Internal medicine specialist examination** (recording a detailed family and individual history, blood pressure, pulse measurement, examination of cardiovascular, respiratory and abdominal function, body weight, height, waistline, BMI, body fat percentage determination, checking for vaccinations, informative neurological and locomotor examination)
- 12-lead resting **ECG**
- **Basic laboratory:** CBC (examination of haematopoietic organs), blood sugar, fat metabolism test (cholesterol, HDL, LDL), liver function (SGOT, SGPT, GGT, ALP), kidney function (creatinine, urea)
- Abdominal and pelvic ultrasound
- Cervical ultrasound (Thyroid)
- **For men,** urological specialist examination
- **For women,** gynaecological specialist examination, vaginal ultrasound and cytology
- Written summary opinion, lifestyle advice

CARDIO PREVENTIVE SCREENING

- **Internal medicine specialist examination** (recording a detailed family and individual history, blood pressure, pulse measurement, examination of cardiovascular, respiratory and abdominal function, body weight, height, waistline, BMI, body fat percentage determination, checking for vaccinations, informative neurological and locomotor examination)
- **Cardiology specialist examination**
- 12-lead resting **ECG**

SWISS Medical Services Kft.

Phone: +36-1-225-0566 | Fax: +36-1-225-0567

info@swissclinic.hu

www.swissclinic.hu

- **Load ECG test** with bicycle ergometer
- **Cardiac ultrasonography** (detection of cardiac disease and enlargement)
- **Extended laboratory:** CBC (examination of haematopoietic organs), ESR, full urine, liver function (GOT, sebi, GGT), kidney function (urea, creatinine), blood sugar, fat metabolism test (cholesterol, triglycerides), sodium, potassium, uric acid, iron, thyroid function (TSH)
- **Abdominal and pelvic ultrasound**
- **Duplex Doppler carotis ultrasound examination** (carotis)
- Written summary opinion, **specialist opinion with SCORE test evaluation** (individual risk determination on the risk of heart disease), lifestyle advice

ALLERGY SCREENING

- **Internal medicine specialist examination** (recording a detailed family and individual history, blood pressure, pulse measurement, examination of cardiovascular, respiratory and abdominal function, body weight, height, waistline, BMI, body fat percentage determination, checking for vaccinations, informative neurological and locomotor examination)
- 12-lead resting **ECG**
- **Extended laboratory:** CBC (examination of haematopoietic organs), ESR, full urine, liver function (GOT, sebi, GGT), kidney function (urea, creatinine), blood sugar, fat metabolism test (cholesterol, triglycerides), sodium, potassium, uric acid, iron, thyroid function (TSH)
- **Allergy test from blood** (22 nutritive and inhalative allergens)
- **Celiac disease** laboratory test from blood
- **Ophthalmologist specialist examination** - kerato-refractometer and eye base, visual acuity test and, if necessary, eye pressure measurement
- **Dermatologist specialist examination**, melanoma screening
- **Abdominal and pelvic ultrasound**
- **Spirometry** (respiratory function test)
- Written summary specialist opinion

OPTIMUM SCREENING

- **Internal medicine specialist examination** (recording a detailed family and individual history, blood pressure, pulse measurement, examination of cardiovascular, respiratory and abdominal function, body weight, height, waistline, BMI, body fat percentage determination, checking for vaccinations, informative neurological and locomotor examination)
- 12-lead resting **ECG**
- **Extended laboratory:** CBC (examination of haematopoietic organs), ESR, full urine, liver function (GOT, sebi, GGT), kidney function (urea, creatinine), blood sugar, fat metabolism test (cholesterol, triglycerides), sodium, potassium, uric acid, iron, thyroid function (TSH), PSA (prostate cancer) – for men
- Human haemoglobin test (digestive disorder exploration by stool blood test)

- **Ophthalmologist specialist examination** - kerato-refractometer and eye base, visual acuity test and, if necessary, eye pressure measurement
- Chest X-ray
- Bone density measurement - ODM, from heel bone (above 40 years of age)
- Abdominal and pelvic ultrasound
- **Thyroid** ultrasound
- **For men**, urological specialist examination and prostate examination
- **For women**, gynaecological specialist examination and cytology
- Written summary opinion, lifestyle advice



IDEAL SCREENING

- **Internal medicine specialist examination** (recording a detailed family and individual history, blood pressure, pulse measurement, examination of cardiovascular, respiratory and abdominal function, body weight, height, waistline, BMI, body fat percentage determination, checking for vaccinations, informative neurological and locomotor examination)
- 12-lead resting **ECG**
- **Complex laboratory:** CBC (examination of haematopoietic organs), blood sugar, inflammatory processes, foci recognition (CRP, ESR), fat metabolism test (cholesterol, triglycerides, LDL, HDL), liver function (sebi, GOT, GPT, GGT, ALP), kidney function (urea, creatinine), gout (uric acid), bone metabolism test (calcium, phosphorus), iron metabolism test (iron), examination of thyroid function (TSH), full urine test, sodium and potassium
- **Examination of tumour markers:** CEA (digestive tract tumours), AFP (liver and germ cell tumours), PSA (prostate cancer)–for men, CA 125 (ovarian cancer)–for women
- Human haemoglobin test (digestive disorder exploration by stool blood test)
- **Ophthalmologist specialist examination** - kerato-refractometer and eye base, visual acuity test and, if necessary, eye pressure measurement
- Bone density measurement - ODM, from heel bone (above 40 years of age)
- **Bone density measurement**
- **Thyroid ultrasound**
- **For men**, urological specialist examination and prostate examination
- **For women**, gynaecological specialist examination and cytology

SWISS Medical Services Kft.

Phone: +36-1-225-0566 | Fax: +36-1-225-0567

info@swissclinic.hu

www.swissclinic.hu

- **Dermatologist specialist examination**, melanoma screening
- **Cardiology specialist examination**
- **Cardiac ultrasonography** - detection of cardiac disease and enlargement
- **Load ECG test** with bicycle ergometer
- **Duplex Doppler** carotis ultrasound examination **for women**
- **Chest X-ray**
- Written summary opinion, lifestyle advice



PREMIUM SCREENING

- **Internal medicine specialist examination** (recording a detailed family and individual history, blood pressure, pulse measurement, examination of cardiovascular, respiratory and abdominal function, body weight, height, waistline, BMI, body fat percentage determination, checking for vaccinations, informative neurological and locomotor examination)
- **12-lead resting ECG**
- **Complex laboratory:** CBC (examination of haematopoietic organs), blood sugar, inflammatory processes, foci recognition (CRP, ESR), fat metabolism test (cholesterol, triglycerides, LDL, HDL), liver function (sebi, GOT, GPT, GGT, ALP), kidney function (urea, creatinine), gout (uric acid), bone metabolism test (calcium, phosphorus), iron metabolism test (iron), examination of thyroid function (TSH), full urine test, sodium and potassium
- **Examination of tumour markers:** CEA (digestive tract tumours), AFP (liver and germ cell tumours), PSA (prostate cancer)–for men, CA 125 (ovarian cancer)–for women
- Human haemoglobin test (digestive disorder exploration by stool blood test)
- **Ophthalmologist specialist examination** - kerato-refractometer and eye base, visual acuity test and, if necessary, eye pressure measurement
- Hearing test with audiometer - screening for hearing loss
- Respiratory function test - Spirometry - Lung capacity test
- Bone density measurement - ODM, from heel bone (above 40 years of age)
- Foot pressure measurement - examination of ankle sinking
- **Abdominal and pelvic ultrasound**
- **Thyroid ultrasound**
- **Duplex Doppler carotis ultrasound**
- **For men**, urological specialist examination and prostate examination
- **For women**, gynaecological specialist examination and cytology

SWISS Medical Services Kft.

Phone: +36-1-225-0566 | Fax: +36-1-225-0567

info@swissclinic.hu

www.swissclinic.hu

- **Dermatologist specialist examination**, melanoma screening
- **Cardiology specialist examination**
- **Cardiac ultrasonography** - detection of cardiac disease and enlargement
- **Load ECG test** with bicycle ergometer
- **Dental specialist examination** – oral status check with treatment plan
- **Dental panoramic X-ray (OP)**
- **Chest X-ray**
- **Ear, nose and throat specialist examination**
- **Orthopaedic specialist examination**
- Written summary opinion, lifestyle advice

SUMMARY OF THE CONTENT OF OUR MANAGEMENT SCREENING PACKAGES:

Content of screening tests	Advanced screening packages		Basic screening packages		Specific screening packages	
	Premium	Ideal	Optimum	New Standard	Cardio Preventive	Allergy
Internal medicine specialist examination	•	•	•	•	•	•
Cardiology specialist examination	•	•			•	
12-lead resting ECG	•	•	•	•	•	•
Cardiac ultrasonography	•	•			•	
Load ECG with bicycle ergometer	•	•			•	
Duplex Doppler carotis ultrasound for women		•				
Duplex Doppler carotis ultrasound	•				•	
Laboratory tests (blood and urine)	complex	complex	extended	basic (blood)	extended	extended
Human haemoglobin test	•	•	•			
Tumour marker test from blood	•	•				
Allergy test from blood (22 allergen)						•
Celiac disease test from blood						•
Chest X-ray	•	•	•			
Abdominal and pelvic ultrasound	•	•	•	•	•	•
Cervical thyroid ultrasound (cervical soft tissue formula)	•	•	•	•		
Gynaecological specialist examination and cervical cancer screening for women	•	•	•	•		
Urologist specialist examination				•		
Urologist specialist examination with prostate cancer screening for men	•	•	•			
Ophthalmologist specialist examination	•	•	•			•
Dermatologist specialist examination, melanoma screening	•	•				•
Orthopaedic specialist examination	•					
Foot pressure measurement (examination of ankle sinking)	•					
Bone density measurement - ODM, from heel bone (above 40 years of age)	•	•	•			
Dental specialist examination (oral status check, treatment plan)	•					
Dental panoramic x-ray (OP)	•					
Ear, nose and throat specialist examination	•					
Hearing test with audiometer (screening for hearing loss)	•					
Respiratory function test (spirometry)	•					•
Score test with evaluation					•	
Summary specialist opinion, lifestyle advice	•	•	•	•	•	•

We will send a written summary of the tests after receiving all laboratory results, which will take 2-3 weeks to complete.

Your time is important for us, so if you can't show up on an examination, please let us know at least 24 hours before the examination, so that the released appointment can be offered to other patients. If no cancellation has been made and you did not appear on the examination, 50% of the price will be charged.

Pursuant to Act CLIV of 1997 on Health, our physicians keep the medical records of the employees of our Principal confidential; they are only given to the patient. Our physicians provide service users with the expected professional care, following the relevant laws and professional guidelines.

Budapest, 12 February 2019

Swiss Medical Services Kft.

SWISS Medical Services Kft.

Phone: +36-1-225-0566 | Fax: +36-1-225-0567

info@swissclinic.hu

www.swissclinic.hu